Meshari Jamal S. Alghamdi

SENIOR WINDOWS ADMINISTRATOR | IT INFRASTRUCTURE ENGINEER

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PROFESSIONAL SUMMARY

Senior Windows Administrator and IT infrastructure professional with 5 years of experience supporting enterprise Windows Server, Active Directory, virtualization, messaging, security, and disaster recovery operations. Hands-on expertise in Windows Server administration, AD DS, DNS, DHCP, Group Policy, VMware vSphere, Nutanix, Microsoft Exchange, SCCM, vulnerability remediation, and infrastructure monitoring. Proven ability to maintain large-scale environments, improve operational stability, strengthen security compliance, and coordinate complex infrastructure changes across technical teams. ITIL 4 and Microsoft certified; fluent in Arabic and English.

CORE TECHNICAL COMPETENCIES

Windows & Identity: Windows Server, Active Directory Domain Services, DNS, DHCP, Group Policy, LDAP, user and group administration, access control

Virtualization & Cloud: VMware vSphere, Hyper-V, Nutanix, Microsoft Azure, virtual machine lifecycle and resource management

Messaging & Archiving: Microsoft Exchange administration, Enterprise Vault, TransVault

Security & Operations: Tenable.sc, SCCM, Splunk, Wazuh, DarkSight, vulnerability remediation, patch management, security hardening, monitoring

Networking & Continuity: LAN/WAN, VPN, firewall administration, disaster recovery, backup and recovery, troubleshooting and incident resolution

PROFESSIONAL EXPERIENCE

Gulf International Bank | Senior Windows Administrator **Aug 2022 - Present**

Official title: Associate Windows Administrator

- Administer and support more than 2,000 Windows Server instances, maintaining availability, performance, patch compliance, and security through proactive monitoring, troubleshooting, and lifecycle management.
- Manage enterprise Active Directory services, including AD DS, DNS, DHCP, Group Policy, LDAP, user and group administration, access control, and policy enforcement for more than 1,000 users.
- Administer VMware vSphere and Nutanix virtualized environments, supporting capacity management, resource allocation, load balancing, and infrastructure availability.
- Coordinate vulnerability remediation and patching activities using Tenable.sc, SCCM, Splunk, Wazuh, and DarkSight; prioritize critical findings, deploy corrective actions, and validate compliance.
- Support Microsoft Exchange administration, Enterprise Vault, and TransVault activities to maintain messaging availability, retention, and archive operations.
- Contribute to disaster recovery and infrastructure resilience initiatives by coordinating testing, failover readiness, system recovery, and cross-team implementation activities.
- Troubleshoot complex incidents involving Windows services, authentication, DNS, Group Policy, networking, and virtualization, restoring services and reducing operational risk.

ADDITIONAL EXPERIENCE

Musanadah Facilities and Management | IT Technician **Jul 2022 - Aug 2022**

- Provided desktop and infrastructure support for more than 100 employees, resolving hardware, software, connectivity, and user-access issues.
- Assisted with LAN/WAN monitoring, network configuration, system backups, and recovery activities to support business continuity and data integrity.

University of Wisconsin-Milwaukee | Desktop Support Technician **2019 - 2021**

- Supported more than 300 faculty members and students by resolving hardware, software, account, and network issues across a 500-device environment.
- Managed user permissions, system updates, and security patches while maintaining service quality and endpoint compliance.
- Supported automated software deployment processes that reduced manual installation effort and improved delivery consistency.

EDUCATION

Bachelor of Science in Information Science & Technology | University of Wisconsin-Milwaukee

GPA: 3.91/4.00 | Dean's List: 6 semesters | Outstanding Student Award, English Program

Mechanical Production | Technical College of Dammam | Graduated 2014

CERTIFICATIONS & PROFESSIONAL TRAINING

- Administering Windows Server Hybrid Core Infrastructure - Microsoft, 2023
- Microsoft Azure Administrator - Microsoft, 2023
- Microsoft Certified: Azure Fundamentals - Microsoft
- ITIL 4 Foundation - PeopleCert
- Implementing and Administering Cisco Solutions (CCNA) - Global Knowledge, 2022
- Cyber Security Foundation Professional Certificate (CSFPC) - CertiProf
- IT Governance - Bahrain Institute of Banking and Finance (BIBF), 2023
- IT Risk Management - Bahrain Institute of Banking and Finance (BIBF), 2023
- Operational Risk Management - Bahrain Institute of Banking and Finance (BIBF), 2023
- Data Science Fundamentals - Bahrain Institute of Banking and Finance (BIBF), 2023

Additional Banking and Technology Training: Digital Banking and Digital Transformation, SWIFT, Card Payments, IT Audit, and Project Tools and Techniques - BIBF.

LEADERSHIP EXPERIENCE

- President and member, Saudi Arabian Student Association - University of Wisconsin-Milwaukee.

LANGUAGES

Arabic: Native | English: Fluent